

## Charing Cross staff and residents enjoy new and improved surroundings

The Charing Cross Hospital key worker scheme has undergone a makeover. The main reception area in Parsons House - which now serves all three buildings (Cliff House, Golding House and Parsons House) - has recently been renovated to provide staff with a more modern and attractive space for working.

The Residents Common Room in Golding House has also been completely transformed to encourage residents to relax and get to know one another.

The furnishings and window dressings were provided by In:Style Direct. James McNeill, Business Development Manager at In:Style Direct, said: "It is our absolute pleasure to provide these items for the common room and new staff room where everyone can relax in more homely and comfortable surroundings. We look forward to working together on future projects with A2Dominion and will continue to help where we can."

Rachael Fry, Director of Commercial Operations, added: "I am really pleased to be able to announce the opening of the new office at Charing Cross, which provides a greatly improved working environment for the team based at this site.

"This will also facilitate an improved customer service to our residents, who will also benefit from improvements made to the Residents Common Room. I would like to thank our colleagues in Facilities, IT and Property Services for the support they provided the team with this project; and In:style, who provided the furniture & blinds free of charge."

Nicki Morrison, Regional Housing & Group Lettings Manager, commented: "Centralising all offices into one office will really help with communication and it's a much more efficient way for staff to work; whilst also enabling the team to deliver an improved customer experience to our residents.

I'd like to express my thanks to Sharon Butler, Senior Housing Officer, and Nick Evans, Senior Cyclical Surveyor, who worked diligently together to complete this project within the timescales set."